



We Improve Communication for Life

YOUR HEALTH & SAFETY IS OUR TOP PRIORITY!

SAFETY GUIDELINES FOR IN-CLINIC SPEECH THERAPY SERVICES

Columbus Speech & Hearing Center (CSHC) is following guidance from the Center for Disease Control (CDC) and local health authorities to ensure we have appropriate plans and resources in place to safeguard your health and well-being. Here are some steps we are taking and steps we are asking you to take to ensure we are being proactive with health and safety.

What we ask of you:

- If you are not feeling well, please stay home!
- Clients/families will complete a health questionnaire and have their temperature checked upon arrival. If your temperature is 100.4 or higher, your appointment will be canceled.
- Clients/families will be asked to wash their hands upon arrival.
- Employ social distancing best practices (6 feet away from others whenever possible).
- Only one parent/guardian/caregiver will accompany clients to appointments. If appropriate, parents/siblings may wait in the car during the client's appointment.
- Clients and caregivers are requested to wear a face covering while in the building. If a client or caregiver does not have a face covering, CSHC will provide one for you. For clients who cannot tolerate wearing a face covering, a caregiver will be required to stay in the session to ensure a 6-foot distance between the client and clinician.
- Hand sanitizer will be readily available throughout the building.

What CSHC is doing:

- Reducing office capacity by staggering appointment times and decreasing the number of staff and clients in the building.
- The waiting room, observation rooms, and Family Play Space are closed at this time.
- Sanitizing materials and offices after every appointment.
- Staff will be wearing masks and/or face shields. Clinicians will be using gloves as needed.
- Staff will be handwashing frequently (before and after every appointment).
- Staff will follow social distancing guidelines.
- Staff will monitor their health and stay home if sick.

Please let us know if you have any questions or concerns! We are looking forward to working with you again soon!

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