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EVENTS & COMMUNITY

As a 95-year member of the central Ohio community, we're honored to continue to have staff participation in local fundraising and community events such as: DSACO Buddy Walk, Leeds Farm Autism Harvest Festival, Columbus Commons Family Fun Day, and many more.

We're also pleased to host our own signature events with generous support from our board and corporate and community sponsors:

- Great Communicators Golf Classic (May)
- Speakeasy (September)
- Halloween Hop (October)



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2017 Annual Report

Celebrating 95 wonderful years in the community!

OUR MISSION: To unlock potential for individuals with communication and vocational challenges through all stages of life.

OUR VISION: To be the recognized leader providing personalized service and caring attention to help the people we serve achieve their full potential.





Jim Smith (far left) and James O. Dye (far right) with team Elford Inc., at the 2018 Great Communicators Golf Classic.

Dear friends,

As we look back upon 2017, we are reminded that our everyday work meets a unique, critical and largely overlooked need for people of all ages: the need for communication readiness and vocational independence. We answer this need by giving people the tools for success no matter what communication or vocational challenges they may be facing. Whether it's a young child with a speech delay, a senior citizen experiencing hearing loss or a person with a disability struggling to find an accommodating employer, we're here for you.

It's no secret that family income plays an outsized role in the opportunities afforded to an individual, which means our work is more important than you might realize. In fact, research suggests that children in affluent households hear 30 million more words by age three than children from low-income households. This alone puts children from low-income households at an increased risk for speech delays and other learning challenges.

Economically disadvantaged seniors are also more likely to experience social isolation, depression and dementia because of their limited ability to afford proper hearing aids.

Witnessing the impact of our work continues to inspire our mission. And since our founding day 95 years ago, we've expanded the realm of our services to help meet the broad and specific needs of our community. This year, we're excited to introduce our newest additions: the Autism Diagnostic Clinic and our Corporate Inclusion & Diversity Services partnership program.

Your support is what makes the difference for the people we serve. With your help, we can ensure our mission lives on to continue fighting to lower the unemployment rate of people with disabilities, ensure no child is left behind in school and guarantee our seniors can continue to live socially fulfilling lives. On behalf of every life you changed, we thank you. Here's to another successful year and many more to come.

Sincerely,

James O. Dye, MSW, LISW
President & CEO

Jim Smith
Chair of the Board of Directors

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AUDIOLOGY AND HEARING AID SERVICES

Hearing loss impacts every aspect of a person's life. That's why we make it our goal to provide highly personalized hearing healthcare, as well as hearing aids, for all lifestyles and budgets. Our professional services include comprehensive hearing evaluations, lifestyle-focused hearing aid consultation and fitting services, tinnitus assessment and cochlear implant services.



5,118

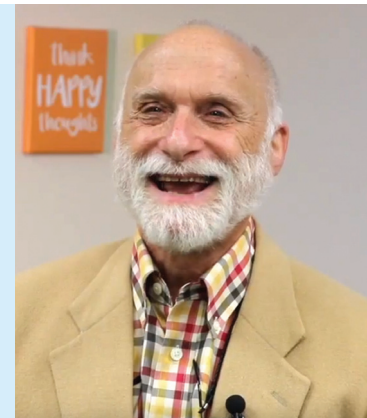
audiological diagnostic and/or hearing aid service appointments provided;

16%

(or 819) of those were pediatric

Meet Stuart

Stuart became an audiology client at Columbus Speech & Hearing Center nearly a decade ago. Now on his second generation of hearing aids, he says he wouldn't have it any other way. **Stuart says "When I walk through my home now, I can hear the wood floor creak. I could not hear those creaks before. I can hear the birds in a different way than I could before. What that does to your appreciation of your environment is just extraordinary."**



Watch Stuart's story at: <http://bit.ly.CSHCStuart>



SPEECH SERVICES

Speech-language delays in children may impact future success in school and life. Our experienced team of speech therapists provides evaluations and treatment for a variety of areas including: articulation, language, stuttering, apraxia and voice. Our services include: individual & group therapy, school contract services and a new, comprehensive Autism Diagnostic Clinic.

2,947
children

received speech and hearing screenings at **55 sites** throughout central Ohio



Meet Jack

Jack is a fun-loving, hard-playing, social five-year-old who began speech therapy at Columbus Speech & Hearing Center two and a half years ago when his parents learned that he had an expressive speech delay and is on the autism spectrum. **Jack's mom, Annie, says, "Their relationship with Jack is so strong. They are so focused on him and helping him advance, achieve and grow. To have that kind of support has been amazing."**



Watch Jack's story at: <http://bit.ly.CSHCJack>



CAREERS FOR PEOPLE WITH DISABILITIES (CPD)

CPD's employment specialists work with people of all ages, education and experience levels that identify as having a disability of any kind. We offer a wide range of vocational services to help people identify a job goal, prepare to look for work, search for jobs and remain successful once employed. CPD also offers both community and corporate American Sign Language (ASL) classes.

254

individuals served



42

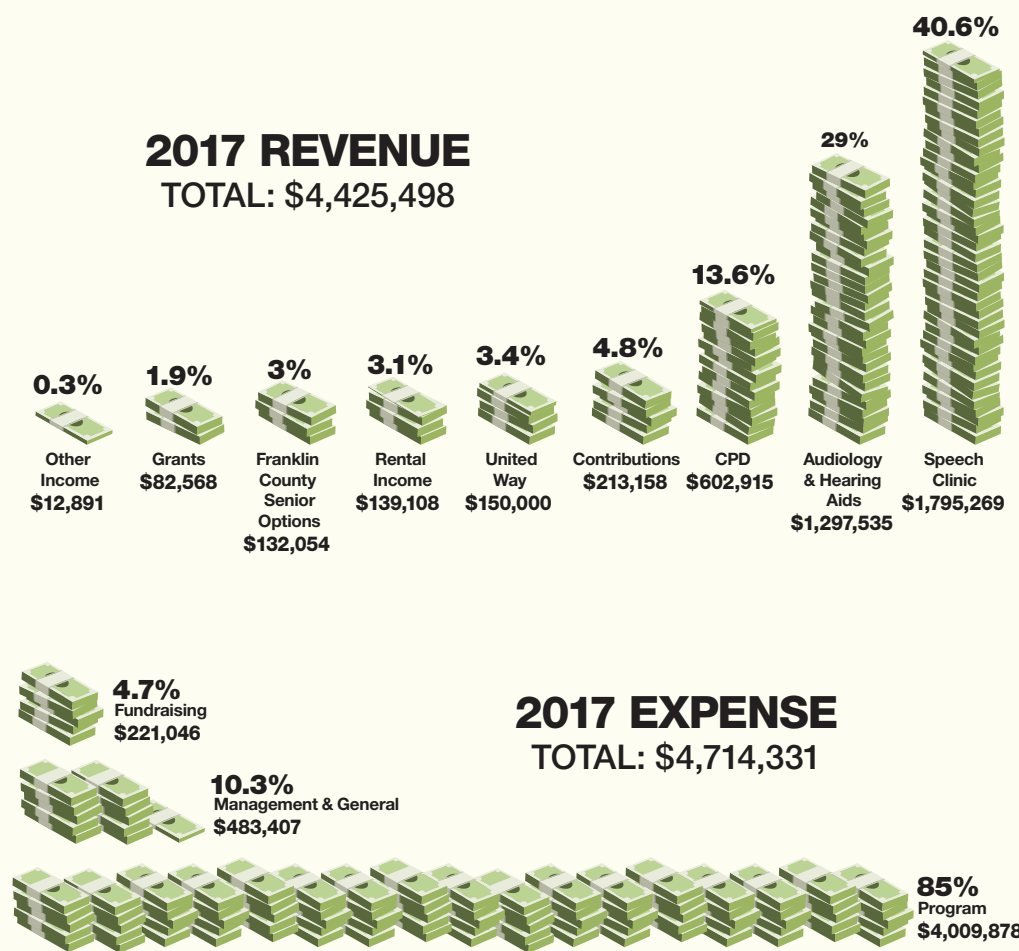
average age of individuals served

Meet Chris

Chris is legally deaf-blind, and is a client of CPD. After working closely with his career specialist, Barbara Rathmell, Chris found a job he loves working the front desk at Upreach, LLC. **Chris says "With Barbara teaching me and helping me with my communication, and having the tools to be independent, I didn't have to sit down and give up. It makes me feel happy knowing I have a job and an employer that believes in me."**



Watch Chris's story at: <http://bit.ly.CSHCCChris>



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