



Support Service Provider

If you or a loved one experience severe hearing or vision loss, you might be curious about Support Service Providers (SSPs) and how they can help. These providers are trained sighted guides and providers of visual information. The SSPs enable people with combined vision and hearing loss the opportunities to complete everyday tasks and activities independently.

Requirements to qualify for subsidized support service provider assistance include the following:

- Must be 60+ years old
- Have combined hearing and vision loss
- Reside in Franklin County
- Live in Independent Housing

Duties of a Support Service Provider

The primary function of the SSP is to provide assistance to Deaf-Blind (DB) individuals in their everyday activities so they may lead more independent lives. The specific services provided to the DB individual include, but are not limited to, the following areas:

- Sighted guide within the community.
- Reading the mail, newspaper, books, etc.
- Visiting with the DB person or accompanying DB person to social activity.
- Transportation to and/or from errands or appointments within the community.
- Be flexible in working with DB individual(s) with varying needs and willing to work with all consumers obtaining services.

We require our SSPs to possess a valid driver's license and maintain a good driving record.

