# 2022 ANNUAL REPORT 



## WELCOME



As we reflect on the past year at Columbus Speech \& Hearing, I am humbled and excited to share the remarkable strides we have made in our mission to provide exceptional speech and hearing care to all.

In the spirit of growth, we opened our third location in Westerville in 2022. This expansion enables us to serve a broader community and offer our specialized services to individuals who might have otherwise faced barriers in accessing quality speech and hearing care.

Over the past year, we have witnessed remarkable success stories of individuals overcoming communication challenges and achieving their fullest potential. These stories fuel our passion and inspire us to push the boundaries of what is possible in our field and the community.

I want to express my sincere appreciation for your ongoing trust in our mission. The success of Columbus Speech \& Hearing is closely tied to your support, and by working together, we can have a meaningful effect on the lives of countless people. I invite you to explore the pages of this annual report; where youill find the stories of resilience, progress and hope that define our organization.

James O.Dye, MSW, LISW President \& CEO

R. Travis Upton Board Chair

## VISION

To be the recognized leader in providing personalized service and caring attention to help the people we serve achieve their full potential.

## MISSION

To unlock potential for individuals with communication challenges through all stages of life.



Public support:

United Way funds
Contributions and grants
Total public support
Without Donor
Restrictions
\$10,000
$\$ 392.316$
With Donor
Restrictions
Total

| $\$ 10,000$ | $\$ 20,000$ |
| :--- | ---: |
| $\$ 1,256,300$ | $\$ 1,648,616$ |

\$1,266,300
\$1,668,616
Earned revenue:
Government fees for services
\$43,324
\$43,324

| Clinic fees | \$1,439,281 |  | \$1,439,281 |
| :---: | :---: | :---: | :---: |
| Hearing aid and ALD sales | \$1,755,029 |  | \$1,755,029 |
| Building rental | \$12,648 |  | \$12,648 |
| Investment income | \$20,698 |  | \$20,698 |
| Other income | \$320,008 |  | \$320,008 |
| Gain on sale of land and building | \$715,785 |  | \$715,785 |
| Total revenue | \$4,306,773 |  | \$4,306,773 |
| Net assets released from restrictions | \$259,053 | (\$259,053) |  |
| Total public support and revenue | \$4,968,142 | \$1,007,247 | \$5,975,389 |
| Expenses: |  |  |  |
| Program services | \$4,172,620 |  | \$4,172,620 |
| Supporting services - management, general | \$503,825 |  | \$503,825 |
| Fundraising | \$205,492 |  | \$205,492 |
| Total expenses | \$4,881,937 |  | \$4,881,937 |
|  |  | \$1,007,247 | \$1,093,452 |
| Change in net assets | \$86,205 |  |  |
| Beginning net assets | \$1,653,845 | \$11,254 | \$1,665,099 |
| Ending net assets | \$1,740,050 | \$1,018,501 | \$2,758,551 |

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## EVENTS

## Great Communicators Golf Classic



The 15th Annual Great Communicators Golf Classic was a resounding success. Held once again at the picturesque Lakes Golf \& Country Club in Westerville, the event proved to be a testament to the importance of our work. Through the collective efforts of our Golf Committee, we raised $\$ 94,060$ in support of CSH services.

Golfers heard from speech parent Marissa Donham. Ms. Donham shared her family's profound speech therapy journey and the essential role that CSH has played in their lives. Her heartfelt account highlighted the importance of the unique collaborative partnership between CSH staff and families.

## Halloween Hop



On October 15th, Columbus Speech \& Hearing hosted our highly anticipated annual Halloween Hop at Graves Hall on The Ohio State University Campus. A favorite of clients and the wider community, Halloween Hop has become a special tradition.

We were able to make our sensory-friendly event a success thanks to the hard work and support of our committed donors, volunteers, and staff. Together we are able to bring this event to life and enrich the lives of those we serve.

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## SPEECH

## THE HALTER FAMILY

Natalie and Josh first noticed speech regression in their son, Reece, when he was around two years old.
Determined to find help, they embarked on a search for speech
 therapy services. However, the challenges of the pandemic meant that most appointments were conducted virtually. Given that Reece is on the autism spectrum, this virtual approach didn't quite suit his needs. In their quest for the right support, they turned to the expertise of a specialized Speech-Language Pathologist at Columbus Speech \& Hearing, opting for in-person sessions.

Fast forward to Reece's current age of four and a half, and his progress is inspiring. His ability to speak has significantly improved. He's fond of counting and singing nursery rhymes, and he's learning to convey his emotions and needs better. Reece's younger brother accompanies him to these sessions, creating new avenues for their bond to flourish.

Recently, their CSH journey took a new turn. Their younger son, Julian, was screened at CSH and diagnosed with a severe expressive language delay. Natalie and Josh, armed with their experiences with Reece, are dedicated to Julian's development. Although Julian's earlier autism screening didn't yield a medical diagnosis, they remained concerned about his speech development. The speech therapists at CSH suggested Julian accompany his brother to therapy sessions, eventually prompting a separate screening.

As Julian turned two, his expressive communication skills lagged behind the expected milestones, and his vocabulary primarily comprised vocal approximations. The family is now working on arranging dedicated therapy sessions for Julian while continuing Reece's ongoing speech therapy at CSH. The impact of CSH has been so profound that even as Reece starts kindergarten and receives speech therapy through school, the family plans to maintain their weekly visits to CSH to ensure continued progress and success. Josh states, "Columbus Speech \& Hearing has become an integral part of our journey, and its influence extends beyond our expectations."

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## OUR 2022 COMMUNHY IMPACT

## Audiology

Speech


## Speech Screenings

We provided 4,143 community speech screenings at 45 sites across central Ohio.


## American Sign Language

38 dynamic ASL classes providing
1,254 hours of instruction with a total of $\mathbf{2 6 6}$ participants.


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## Senior Options

Through our Senior Options program we provided 484 appointments and 85 hearing aids.


## Support Service Provider



Our Support Service Provider program offered $\mathbf{3 1 0}$ hours of personal assistance and aid in communication for DeafBlind individuals.

Volunteer Hours


## AUDIOLOGY

## THE RAO FAMILY



The Rao family's journey began with their son's birth. As first-time parents, news of their son's failed hearing screening was distressing. Reassured that retesting might resolve the issue, the outcome remained unchanged.

Upon returning home with minimal guidance and a commitment from the state to oversee follow-up steps, they consulted an ENT. Although faced with the obstacle of scheduling an appointment due to their son's difficulty in maintaining sleep during the hearing test, eventually, they scheduled an appointment with a pediatric audiologist after a considerable wait. The initial tone during the audiologist's assessment startled their son awake, prompting feelings of distress, fear and tears. Months passed without answers.

After a frustrating search for answers, a family friend recommended Columbus Speech and Hearing (CSH) and Audiologist, Ann Wheat. From the outset, working with Dr. Wheat and the CSH team was a different, welcoming experience. Prompt testing results and Ann's compassionate guidance provided clarity and comfort. Ann's ongoing advocacy, resource sharing, and unwavering support became their lifeline.
Ann and CSH played a crucial role in ensuring hearing aids became a regular part of their son's life, leading to his overall growth and development. The Rao's are thankful to CSH and will always be grateful to Dr. Wheat for her positive impact on their journey.

## CORPORATE \& FOUNDATION SUPPORTERS

## \$20,000+

AEP Foundation
Franklin County Board of
Commissioners
Franklin County Office on Aging Ingram-White Castle Foundation
Ohio Assoc. of Health Plans
The Columbus Foundation
The Reinberger Foundation
United Way of Central Ohio

## \$10,000+

Google Data Center Grants Fund
Ohio Children's Foundation The Harry C. Moores Foundation

## \$1,000+

Acoustic Ceiling \& Partition Company of Ohio, Inc.
Archall Architectural Alliance, Ltd.
BakerHostetler
Barbasol Foundation
Benesch, Friedlander, Coplan
\&Aronoff LLP
BMI Federal Credit Union
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Easy IT/Capital City Consulting, Inc.
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Fifth Third Bank of Columbus
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GFS Chemicals, Inc.
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OPOC.US
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The Joseph Group
The Mercator Club
The Scotts Miracle Gro Company Top Consulting, Inc.
Tri-Village Sertoma Club TSG Advice
Washington Prime Group, L.P.
White Castle Management Co.
Worthington Industries

## \$500+

Aware
Electric Power \& Design
JP Morgan Chase Foundation
Lef and Associates, LLC
Oticon, Inc.
Park National Corp.
Phonak, Inc.
Research Alloys $\mathrm{Co}_{\mathrm{o}}$, Inc.
The Kroger Company

## Under \$500

Amazon Smile Foundation
Columbus Northeast Lions Club
Delta Dental
HER Realtors
IBM Employee Services Center
Lincoln Financial Group
Mitchell Insurance Agency, Inc.
New Albany Lions
Club, Inc.
YourCause


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## WESTERVILLE EXPANSION



In June, Columbus Speech \& Hearing (CSH) addressed the rising demand for speech and audiology services in central Ohio by opening a third clinic in Westerville. This expansion comes as a response to pressing needs within the community.

James 0. Dye, CSH's President \& CEO, emphasized the critical nature of these services, particularly in light of the substantial failure rates seen in community screenings. Nearly 500 children in the Westerville area are waiting for SpeechLanguage Therapy services. CSH expansion and continued growth are crucial to ensuring these children receive care.

CSH's screenings conducted in 2021 demonstrated alarming statistics: 52\% of preschoolers failed speech-language screenings and $40 \%$ failed hearing screenings, marking a substantial increase from 2019's pre-pandemic rates. This underscores the growing demand for speech and hearing services in central Ohio. These disorders can impact individuals of all ages, and timely intervention is crucial for effective management. CSH is committed to providing tailored services and programs that have the potential to transform lives, enhancing communication and overall quality of life for all those seeking assistance.

## INDIVIDUAL DONORS

## \$5,000+

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Matthew Ritterspach
Tanya Scott
Adam R. Smith

## \$1,000+

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## COLUMBUS SPEECH \& HEARING

## Clintonville

510 E. North Broadway
Columbus, Ohio 43214

## Dublin

## 5155 Bradenton Ave., Suite 100 Dublin, Ohio 43017

## Westerville

470 Olde Worthington Rd., Suite 470 Westerville, Ohio 43082

