

# 2022 ANNUAL REPORT



# WELCOME





Dear Friends and Supporters,

As we reflect on the past year at Columbus Speech & Hearing, I am humbled and excited to share the remarkable strides we have made in our mission to provide exceptional speech and hearing care to all.

In the spirit of growth, we opened our third location in Westerville in 2022. This expansion enables us to serve a broader community and offer our specialized services to individuals who might have otherwise faced barriers in accessing quality speech and hearing care.

Over the past year, we have witnessed remarkable success stories of individuals overcoming communication challenges and achieving their fullest potential. These stories fuel our passion and inspire us to push the boundaries of what is possible in our field and the community.

I want to express my sincere appreciation for your ongoing trust in our mission. The success of Columbus Speech & Hearing is closely tied to your support, and by working together, we can have a meaningful effect on the lives of countless people. I invite you to explore the pages of this annual report; where you'll find the stories of resilience, progress and hope that define our organization.

James O.Dye, MSW, LISW President & CEO

R. Travis Upton Board Chair





To be the recognized leader in providing personalized service and caring attention to help the people we serve achieve their full potential.

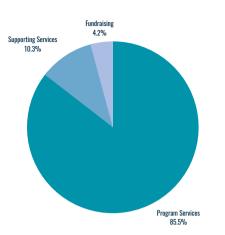
# **MISSION**

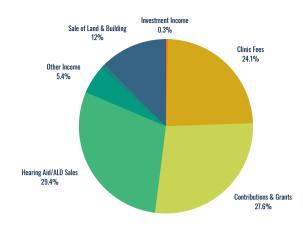
To unlock potential for individuals with communication challenges through all stages of life.





# FINANCIAL STATEMENT





Public support:	Without Donor Restrictions	With Donor Restrictions	Total
United Way funds	\$10.000	\$10.000	\$20.000
Contributions and grants	\$392.316	\$1.256.300	\$1.648.616
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Total public support	\$402,316	\$1,266,300	\$1,668,616
Earned revenue:			
Government fees for services	\$43,324		\$43,324
Clinic fees	\$1,439,281		\$1,439,281
Hearing aid and ALD sales	\$1,755,029		\$1,755,029
Building rental	\$12,648		\$12,648
Investment income	\$20,698		\$20,698
Other income	\$320,008		\$320,008
Gain on sale of land and building  Total revenue	\$715,785 \$4.306.773		\$715,785
lotal revenue	Q 1,000,770		\$4,306,773
Net assets released from restrictions	\$259,053	(\$259,053)	
Total public support and revenue	\$4,968,142	\$1,007,247	\$5,975,389
Expenses:	04470.000		64 170 000
Program services	\$4,172,620		\$4,172,620
Supporting services - management, general	\$503,825 \$205.492		\$503,825 \$205,492
Fundraising	\$200,492		\$205,492
Total expenses	\$4,881,937		\$4,881,937
Total Superior		\$1.007.247	\$1,093,452
Change in net assets	\$86,205		
Beginning net assets	\$1,653,845	\$11,254	\$1,665,099
Ending net assets	\$1,740,050	\$1,018,501	\$2,758,551

# **EVENTS**

#### **Great Communicators Golf Classic**







The 15th Annual Great Communicators Golf Classic was a resounding success. Held once again at the picturesque Lakes Golf & Country Club in Westerville, the event proved to be a testament to the importance of our work. Through the collective efforts of our Golf Committee, we raised \$94,060 in support of CSH services.

Golfers heard from speech parent Marissa Donham. Ms. Donham shared her family's profound speech therapy journey and the essential role that CSH has played in their lives. Her heartfelt account highlighted the importance of the unique collaborative partnership between CSH staff and families.

#### Halloween Hop



On October 15th, Columbus Speech & Hearing hosted our highly anticipated annual Halloween Hop at Graves Hall on The Ohio State University Campus. A favorite of clients and the wider community, Halloween Hop has become a special tradition.

We were able to make our sensory-friendly event a success thanks to the hard work and support of our committed donors, volunteers, and staff. Together we are able to bring this event to life and enrich the lives of those we serve.

## **SPEECH**

## THE HALTER FAMILY

Natalie and Josh first noticed speech regression in their son, Reece, when he was around two years old.

Determined to find help, they embarked on a search for speech

therapy services. However, the challenges of the pandemic meant that most appointments were conducted virtually. Given that Reece is on the autism spectrum, this virtual approach didn't quite suit his needs. In their quest for the right support, they turned to the expertise of a specialized Speech-Language Pathologist at Columbus Speech & Hearing, opting for in-person sessions.

Fast forward to Reece's current age of four and a half, and his progress is inspiring. His ability to speak has significantly improved. He's fond of counting and singing nursery rhymes, and he's learning to convey his emotions and needs better. Reece's younger brother accompanies him to these sessions, creating new avenues for their bond to flourish.

Recently, their CSH journey took a new turn. Their younger son, Julian, was screened at CSH and diagnosed with a severe expressive language delay. Natalie and Josh, armed with their experiences with Reece, are dedicated to Julian's development. Although Julian's earlier autism screening didn't yield a medical diagnosis, they remained concerned about his speech development. The speech therapists at CSH suggested Julian accompany his brother to therapy sessions, eventually prompting a separate screening.

As Julian turned two, his expressive communication skills lagged behind the expected milestones, and his vocabulary primarily comprised vocal approximations. The family is now working on arranging dedicated therapy sessions for Julian while continuing Reece's ongoing speech therapy at CSH. The impact of CSH has been so profound that even as Reece starts kindergarten and receives speech therapy through school, the family plans to maintain their weekly visits to CSH to ensure continued progress and success. Josh states, "Columbus Speech & Hearing has become an integral part of our journey, and its influence extends beyond our expectations."

# **OUR 2022 COMMUNITY IMPACT**

## **Speech**



**1,483 people** received individual speech therapy sessions and treatment.

# **Speech Screenings**

We provided **4,143** community speech screenings at **45 sites** across central Ohio.



## **American Sign Language**

**38 dynamic ASL classes** providing **1,254 hours** of instruction with a total of **266 participants**.



# **Audiology**

We served **6,609** Audiology patients.



Through our Senior Options program we provided **484 appointments** and **85 hearing aids.** 

## **Support Service Provider**



Our Support Service Provider program offered **310 hours** of personal assistance and aid in communication for DeafBlind individuals.

#### **Volunteer Hours**



**106 people** volunteered **1,003 hours** in 2022!

## **AUDIOLOGY**

## THE RAO FAMILY



The Rao family's journey began with their son's birth. As first-time parents, news of their son's failed hearing screening was distressing. Reassured that retesting might resolve the issue, the outcome remained unchanged.

Upon returning home with minimal guidance and a commitment from the state to oversee follow-up steps, they consulted an ENT. Although faced with the obstacle of scheduling an appointment due to their son's difficulty in maintaining sleep during the hearing test, eventually, they scheduled an appointment with a pediatric audiologist after a considerable wait. The initial tone during the audiologist's assessment startled their son awake, prompting feelings of distress, fear and tears. Months passed without answers.

After a frustrating search for answers, a family friend recommended Columbus Speech and Hearing (CSH) and Audiologist, Ann Wheat. From the outset, working with Dr. Wheat and the CSH team was a different, welcoming experience. Prompt testing results and Ann's compassionate guidance provided clarity and comfort. Ann's ongoing advocacy, resource sharing, and unwavering support became their lifeline. Ann and CSH played a crucial role in ensuring hearing aids became a regular part of their son's life, leading to his overall growth and development. The Rao's are thankful to CSH and will always be grateful to Dr. Wheat for her positive impact on their journey.

# CORPORATE & FOUNDATION SUPPORTERS

#### \$20,000+

AEP Foundation
Franklin County Board of
Commissioners
Franklin County Office on Aging
Ingram-White Castle Foundation
Ohio Assoc. of Health Plans
The Columbus Foundation
The Reinberger Foundation
United Way of Central Ohio

#### \$10,000+

Google Data Center Grants Fund Ohio Children's Foundation The Harry C. Moores Foundation

#### \$1,000+

Acoustic Ceiling & Partition Company of Ohio. Inc. Archall Architectural Alliance, Ltd. BakerHostetler **Barbasol Foundation** Benesch, Friedlander, Coplan &Aronoff IIP **BMI Federal Credit Union** Cardinal Health Easy IT/Capital City Consulting, Inc. Elford. Inc. **Encova Foundation** Fifth Third Bank of Columbus Fuel Medical Group, Inc. **GBO Partners. LLC** GFS Chemicals, Inc.

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**Grange Insurance Companies** 

# **WESTERVILLE EXPANSION**



In June, Columbus Speech & Hearing (CSH) addressed the rising demand for speech and audiology services in central Ohio by opening a third clinic in Westerville. This expansion comes as a response to pressing needs within the community.

James O. Dye, CSH's President & CEO, emphasized the critical nature of these services, particularly in light of the substantial failure rates seen in community screenings. Nearly 500 children in the Westerville area are waiting for Speech-Language Therapy services. CSH expansion and continued growth are crucial to ensuring these children receive care.

CSH's screenings conducted in 2021 demonstrated alarming statistics: 52% of preschoolers failed speech-language screenings and 40% failed hearing screenings, marking a substantial increase from 2019's pre-pandemic rates. This underscores the growing demand for speech and hearing services in central Ohio. These disorders can impact individuals of all ages, and timely intervention is crucial for effective management. CSH is committed to providing tailored services and programs that have the potential to transform lives, enhancing communication and overall quality of life for all those seeking assistance.

# **INDIVIDUAL DONORS**

\$5,000+

Anonymous

\$2,500+

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\$1,000+

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Mariorie Matthews Page 12

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## **Clintonville**

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#### **Dublin**

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#### Westerville

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