



COLUMBUS
SPEECH & HEARING

Celebrating 100 Years



2023 ANNUAL REPORT



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DEAR FRIENDS AND SUPPORTERS,

As we conclude our celebration of our 100 years of service, we are excited to share our 2023 annual report with you. Our organization began with volunteers helping Deaf and Hard of Hearing neighbors. 100 years later, we have expanded to reach over 8,000 people per year!

It's exciting that 2023 was like our beginning: partnering with advocates and volunteers to expand services. We partnered with Ohio Association of the Deaf-Blind, Helen Keller National Center, Opportunities for Ohioans with Disabilities, Disability Rights Ohio, and several DeafBlind citizens and advocates. Together, we secured state funding to expand our Support Service Provider program statewide in service of DeafBlind individuals. This funding will serve the needs of this underserved community in the future!

We continue to invest in reaching in to underserved neighborhoods and we celebrate our 2023 impact. Thanks to your ongoing involvement and investment in our work, we are prepared to grow and evolve for another 100 years.



JAMES O. DYE

CEO of Columbus
Speech & Hearing

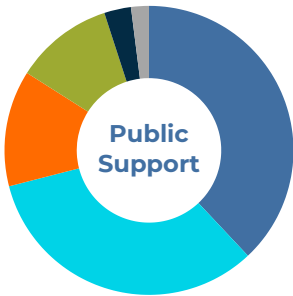


**MATT
RITTERSPACH**

2024 Board Chair

2023 AUDITED FINANCIAL STATEMENT

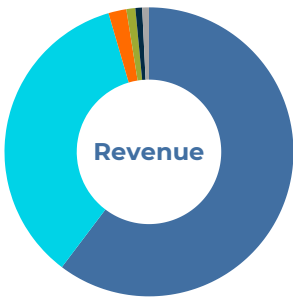
Columbus Speech & Hearing operating funds come from two major sources: public support and revenue from services.



Corporate & foundations*	\$336,667	38%
Government grants*	291,864	33%
Events	118,370	13%
Individual giving	99,101	11%
United Way individual giving	24,856	3%
United Way grant*	20,000	2%

Total: \$890,858 in Public Support

* Audited Public Support totals include only grants that were spent in 2023. Other financial reports show funds received but not spent in 2023.



Hearing aid sales	\$2,287,250	60%
Clinic fees	1,322,452	35%
Investment income	100,498	2%
Government fees	55,558	1%
Other income	9,877	<1%
Gain on disposal of investments	9,780	<1%

Total: \$3,785,415 in Revenue



Program services	\$4,805,183	85%
Management & general	569,500	10%
Fundraising	293,881	5%

Total: \$5,668,564 in Expenses

2023 EVENTS

In 2023, we hosted our 14th annual Great Communicators Golf Classic, our 8th annual Halloween Hop, and our 100-Year Luncheon.

GREAT COMMUNICATORS GOLF CLASSIC

We are grateful to our top sponsors, Anchor Hocking, Benesch, First Commonwealth Bank, OPOC, Safelite, and Easy IT. Thank you for \$74,870 raised for our mission!



HALLOWEEN HOP

More than 180 children and families enjoyed a sensory-safe party! We are grateful for our sponsors and donors, including Fifth Third Bank, Safelite, Inspire PR, PNC, Key Bank, BMI Federal Credit Union, Ohio State Office of Diversity and Inclusion, Clintonville Pediatric Dentistry and an anonymous donor.



A CENTURY OF CSH

The 100th Anniversary Luncheon was a historic celebration with 200+ friends and supporters of Columbus Speech & Hearing. Our guest speakers shared inspiring words about the life-changing impact of communication services and the community they have built at CSH. We are grateful for support from presenting sponsor Grange Insurance, community sponsors Elford Construction, OhioHealth, and Huntington Bank, and champion sponsors KeyBank, The Joseph Group, Inspire PR, Benesch, Safelite, Phonak, Nationwide, BakerHostetler and Medical Mutual.

Our story began in 1923 with a group of volunteers who met at a local YWCA to form the League for the Hard of Hearing. Today, we continue to grow and evolve to serve more than 8,000 individuals every year at three different locations.



OUR 2023 IMPACT

AUDIOLOGY



3,531

Audiology patients served



1,331

Hearing aids sold; 100 grant funded to 50 seniors

SPEECH



16,373

Speech therapy sessions with 1,379 patients



4,311

Speech screenings at 40 different sites

VOLUNTEERS



1,160

Hours volunteered by 106 individuals



392

Hours volunteered by board members

ASL & SSP



330

American Sign Language (ASL) class registrations



454

Hours served by Support Service Providers (SSPs)



HANNA FAMILY

Liam and Alora Hanna began their journey at Columbus Speech & Hearing in 2023 after being referred for specialized services.

Cynthia Hanna sought out speech therapy for her son Liam after he was diagnosed with autism, and her daughter Alora, who showed signs of a speech delay. Cynthia knew early intervention could help both kids improve their social and verbal skills.

After a few sessions at Columbus Speech & Hearing, she saw a difference.

“Alora usually clings to me wherever we go,” Cynthia says. “Now, she’ll run straight to her therapist. Liam started opening up to his therapist and interacting with her more, too. She met him at his comfort level and never pushed for him to do anything he didn’t want to do. He feels safe here.”

Cynthia attributes her children’s progress to the creativity, patience, and passion of our speech team.

“I love how the therapists incorporate speech with play. You can see the joy on my children’s faces as they’re playing and repeating phrases back.”

The Hanna family continues to attend speech therapy once a week. “I’ve been really happy ... I can’t imagine my kids going anywhere else.”



EDWIN YANG

Edwin is a client and supporter of Columbus Speech & Hearing after receiving outstanding care for his unique hearing loss.

Artist Edwin Yang has experienced life-changing care at Columbus Speech & Hearing. Born without ear canals, Edwin is unable to wear traditional hearing aids and was fitted with a non-surgical Bone Anchored Hearing Aid (BAHA) cochlear headband. His BAHA sends sound through the bone on the side of the head through the inner ear.

Edwin credits Columbus Speech & Hearing for his incredible career as a motion graphics designer for a national news media company.

His hearing aid might have been out of reach if not for Columbus Speech & Hearing. Because Edwin's audiologist was familiar with his degree of hearing loss, lifestyle, and budget requirements, CSH could recommend the best available device for Edwin.

"Without your assistance, I would never have been able to continue doing the work I enjoy," Edwin said. "I am so proud to be part of such a great organization that I share my story with anyone and everyone that will listen."

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OUR MISSION

To unlock potential for individuals with communication challenges through all stages of life.

OUR VISION

To be the recognized leader in providing personalized service and caring attention to help the people we serve achieve their full potential.

CORPORATE DONORS

\$100,000+

Franklin County Board of Commissioners • Franklin County Office on Aging • The Columbus Foundation

\$10,000+

City of Columbus • Ingram-White Castle Foundation • Ohio Children's Foundation • United Way of Central Ohio • The Harry C. Moores Foundation • The Reinberger Foundation • The Siemer Family Foundation

\$5,000+

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\$100+

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